

**Subject: GSO Price Revision**

Dear Business Partner,

TECOM Investments has over the years successfully provided hundreds of Governmental Services at competitive rates without compromising on efficiency and commitment.

Accelerated growth in the economy in the past few years has resulted in higher operating costs throughout UAE but as a quality-centric organization we will not allow rising costs to cause a drop in our service levels. However, we cannot maintain the current enhanced service levels without slightly revising our service charges to bring them in line with prevalent prices in the market.

All through this year we initiated a number of measures to enhance the quality of our services and increase the convenience of our valued customers including door-to-door service, express service, more centres for medical test appointments, SMS Service etc.

This process of value addition will continue even through 2008 and initiatives lined up for the coming year include online services like online application, online payment and courier services for submission and delivery etc.

In view of this, all our service charges will be modified as shown on the following [link](#). The charge revision is based on a comprehensive survey of prevalent visa charges in the free zones of Dubai. With this revision TECOM Investments' visa charges will be in line with current market prices in the emirate.

We still assure you that the revised charges are both reasonable and competitive as our ultimate objective is to provide the best service to our esteemed business partners.

Kindly note the revised tariff will be effective on 3<sup>rd</sup> Feb 2008. For any further details or inquiries please contact customer Care on 391 1111 or email us at [gsoenquiry@tecom.ae](mailto:gsoenquiry@tecom.ae)

To know more about GSO recent updates, please visit <http://www.dic-communityguide.com/dic/>

Sincerely,

Government Services Operation