

Dear Business Partners,

In line with our mission to provide you with a world-class service, we are constantly working hard to streamline your business dealings with Government Services Operations (GSO). We have enhanced a range of services with a view to redeeming your valuable time.

The following services have been introduced for your convenience:

**Family Residence Package**

Your employees don't have to leave their families behind. They can simply bring them along on a GSO Visit Visa. Even while they are in the country GSO will complete their Residency procedure, which is easy and hassle-free as there are no queues, no frequent visits to the Immigration Office, no typing of forms and no going back and forth to schedule medical test appointments.

**Courier Service for Family Applications:**

A courier delivery service has been introduced for family applications to facilitate signing of Immigration Forms and delivery of Entry Permits, Residence Permits and Stamping. This initiative minimizes the number of visits to GSO to complete the process of Family Applications.

**Welcare@Al Qusais**

Now your family can schedule Medical Test Appointments at the newly opened Al Qusais branch of Welcare Hospital in Dubai Residential Oasis as another alternative to beat the traffic.

If you have any questions, please contact Customer Care Center at 04-3911111 or email us at [Gsoenquiry@tecom.ae](mailto:Gsoenquiry@tecom.ae)

**Sincerely,  
Government Services Operations  
TECOM Investments**

To know more about GSO service updates please visit <http://www.dic-communityguide.com/dic/>