

Subject: Online Services

Dear Business Partner,

In line with our mission to provide you with a world-class service, we are pleased to announce the 'GSO Online Services'. We aim through this step to redeem your valuable time by allowing you to apply for services from the comfort of your office or home. The official launch of the service is **5th October, 2008**; however you can register right away (guideline attached).

Please note that currently Business Partners can only apply for 'Employment Visa' online but all the other services will be made available in a phased manner.

We also take this opportunity to familiarise you with the process involved in the submission and collection of hard copy documents relevant to the GSO service requested i.e. upon submission of the online application:

- Hard copy of the supporting documents i.e. photos, original passport will be collected via GSO's authorised courier service.
- Similarly, once the request is successfully processed, the visa and supporting documents will be delivered to the Business Partner's office premises located in the zone.

Please note that by 1 Jan 2009 no applications will be accepted through GSO Counters; all applications should be processed online. Therefore, by registering now you can avoid any delays in future transactions.

Also, please be informed that Door to Door "D2D" service will be stopped with the introduction of the online Service. The last day for applying through D2D service is 30 September 2008.

If you have any questions, please contact Customer Care on 04-3911111 or email us at Gsoenquiry@tecom.ae

Sincerely,

Government Services Operations

TECOM Investments

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