

15 June 2008

Dear Business Partner,

It has been our constant endeavour to live by our Customer Service Philosophy - '**Committed to your Success**'.

On the same note, we are now stepping up to familiarize you with the services provided by the Registration and Licensing Department, by means of a user friendly interactive CD.

This CD provides comprehensive information on Registration & Licensing services, relevant procedures, documentations, laws and regulations. The templates of documentations too are included in the CD for easy download and use.

We will very shortly arrange for a courier service to deliver this CD to your office premises located in the TECOM Zone. However, if you wish to avail a copy immediately, please approach our Reception Counter located in the ground floor of DMC-14.

We trust you will find the interactive CD on Registration and Licensing services to your benefit and hope that this initiative will lead to even higher standards in the service we provide.

If you have any questions, please contact Customer Care at 04-3911111 or email r&lenquiry@tecom.ae

Regards,

Registration and Licensing Department
Dubai Technology and Media Free Zone Authority